

# **SEX ABUSE AND HUMAN TRAFFICKING RESOURCES REFERRAL MANUAL**



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**\*\* The listings in this community referral resource manual are for reference only, and are not intended to be an endorsement, nor offer or replace medical advice.**

# Treatment for Sexually Abused



## CHILD & FAMILY SERVICE

91-1841 Ft. Weaver Rd.,  
Ewa Beach, Hawaii 96706  
Phone: (808) 681-3500  
Fax: (808) 681-6353

We are Hawaii's oldest and most comprehensive private, nonprofit human services provider, founded as Associated Charities in 1899. Our mission involves "**strengthening families and fostering the healthy development of children**", which we accomplish through over 30 programs on Oahu, Kauai, Maui, Lanai, Molokai and the Big Island.

Our dedicated workforce of nearly 450 employees works with needy individuals and families of all ages, from keiki to kūpuna, touching over 40,000 lives every year.

### Help for Children and Families Suffering the Trauma of Incest Service

Sexual Abuse Treatment Services (SATS) provides individual, parent/child, couple and family therapy. The goal is the resolution of the effects of sexual abuse for all family members. Non-Offending Caretakers Group (NOC) is a 10-week psycho-educational group for the non-offending parent. Group therapy for child victims ages 3-18.

The program includes groups for both the child victims and her/his siblings. Adults Molested as Children (AMAC) is a group therapy and support program for adults who were molested as children. Offender Groups – group therapy for intra-familial sexual offenders

**Eligibility:** Families and children that have experienced sexual abuse and are referred by the Department of Human Services are eligible for services. Adults with childhood sexual abuse issues may self-refer.

**Fees:** There are no fees charged for this program except for offenders who pay \$20.00 a month as part of their restitution therapy



**Oahu**

**Main Office**

CHILD & FAMILY SERVICE  
91-1841 Ft. Weaver Rd.  
Ewa Beach, HI 96706  
Phone: (808) 681-3500  
Fax: (808) 681-6353

**Kaua'i**

CHILD & FAMILY SERVICE  
2970 Kele St. Suite 203  
Lihue, HI 96766  
Phone: (808) 245-5914  
Fax: (808) 245-8040

**Big Island of Hawaii**

**East Hawaii-Hilo Office**

CHILD & FAMILY SERVICE  
1045A Kilauea Avenue  
Hilo, HI 96720  
Phone: (808) 935-2188  
Fax: (808) 961-2073

**Maui**

CHILD & FAMILY SERVICE  
392 N. Market Street  
Wailuku, HI 96793  
Phone: (808) 877-6888  
Fax: (808) 877-6860

**Moloka'i**

CHILD & FAMILY SERVICE  
107 A&B Ala Malama  
Kaunakakai, HI 96748  
Phone: (808) 567-6100  
Fax: (808) 553-4287

**West Hawaii-Kona Office**

CHILD & FAMILY SERVICE  
71-6587 Mamalahoa Hwy.  
Bldg. C  
Kealahou, HI 96750  
Phone: (808) 323-2664  
Fax: (808) 323-2999

**Domestic Abuse Hotline:**

*24 hours a day, 7 days a week*

**O'ahu:** (808) 841-0822

**Big Island:** (808) 322-7233 (West Hawai'i); (808) 959-8864 (East Hawai'i)



*"Our mission is to provide care and support for sexually abused children, offering hope for the future."*

200 N. Vineyard Blvd., Suite 410  
Honolulu, HI 96817

**Phone:** (808) 599-2955 **Fax:** (808) 599-5909

**Email:** [cah@childrensalliancehawaii.org](mailto:cah@childrensalliancehawaii.org)

The Children's Alliance of Hawaii is the only organization whose sole focus is sexually abused children. There are very few programs offered specifically to assist sexually abused children on a statewide or even national level. We offer truly unique programs that provide a continuum of services.

### **Our Vision**

The Children's Alliance of Hawaii positively impacts the lives of children who have been sexually abused in our community through successful partnerships and programs designed to leave a lasting legacy of healing, encouragement and optimism.

### **Our Foundational Values & Beliefs**

The Children's Alliance of Hawaii is a caring and supportive organization, grounded in its foundational values and belief:

All children have the right to experience the joy and wonderment of childhood.

Children need and deserve love and support to reach their fullest potential

Children who have sexually abused need to be embraced, encouraged, and supported as a first step in the journey toward healing

### **Our Programs**

**Enhancements Program** "enhances" the lives of children who have been sexually abused and adolescents on O'ahu and Kaua'i through financial assistance for items, services and activities that will help them become stable and gain a sense of normalcy, enrich development, and contribute to their healing process.

**HEART & Soul Program**, in Healing Emotions with Art & Recreational Therapy (H.E.A.R.T.) children who have been sexually abused and adolescents, ages 9-18, benefit from the safe environment of a small group setting.

**Ho'omaka** is an individualized team mentoring program, based on best practices and resilience theory, designed to assist youths who have been sexually abused, who are struggling with life circumstances and direction as well as issues related to their abuse.

**Strengthening Parents.** Many parents of children who have been sexually abused are equally traumatized by their child's experiences. They often have feelings of shame, guilt and confusion over the trauma experienced by their children.

**Christmas Angel Project** provides holiday gifts for children who have been sexually abused and their siblings. Schools, companies, organizations, and individual sponsors are sought to fulfill each child's Christmas wish list of 1-2 items, totaling \$50 or less. With the assistance of dedicated volunteers, over 500 gifts are wrapped and distributed to children throughout Oahu each Christmas season.

**Pinao** is the Hawaiian term for dragonfly, a symbol of transformation, resiliency, strength, power and poise. It is a year-round weekly life skills program of group classes. Our classes are facilitated by trained staff, guest instructors, and community volunteers. Youth, ages 13- 21 years old, learn employment skills, goal-setting, stress management, college and career preparation, independent living skills, health, problem-solving and communication skills.

The Children's Alliance of Hawaii **Youth Advisory Board** offers youth the opportunity to have a voice by providing a fresh perspective seen from the client's view. The youth become part of a team made up of both teens and adult staff members.





# THE SEX ABUSE TREATMENT CENTER

A Program of Kapi'olani Medical Center for Women & Children

Harbor Court • 55 Merchant Street, 22nd Fl.  
Honolulu, Hawaii 96813  
[www.SATCHawaii.org](http://www.SATCHawaii.org)

**24-hour Hotline: (808) 524-RAPE (7273)**

Our mission is to support the emotional healing process of those sexually assaulted in Hawaii, to increase community awareness about their needs and to reduce the incidence of all forms of sexual assault.

We provide leadership to ensure the integrity of sexual assault treatment and prevention services statewide and collaborate with community organizations and agencies to improve responses to sexual violence. Through research and education we aim to reduce sexual violence and improve clinical practices. By promoting and engaging in public policy we seek to change the public's perceptions of sexual violence, overcome barriers to treatment and prevention, and ensure responsiveness and effective criminal justice practice.

## Services

### **24/7 On-Call Crisis Interventions:**

#### **Immediate Attention, Information & Referral Services**

- Phone crisis response for counseling, referral and information
- In-person crisis counseling, legal systems advocacy at any time
- Crisis counseling and legal systems advocacy at the time of the medical-legal examination
- Outreach and case management services to coordinate ongoing care and encourage participation in therapy
- Phone information and referral for non-crisis inquiries about sexual violence and other information request.

#### **Therapy, Case Management and Legal Systems Advocacy**

- Assessment and treatment planning, including referrals for medication
- Individual, family, group, couples therapy for children, adolescents and adults
- Case management to coordinate care
- Continuous evaluation of client status and progress
- Legal systems advocacy to support victims through judicial proceedings, civil and criminal
- Sexual assault services for victims of domestic violence

### **Prevention and Education**

- Education for school aged children (pre-school to 12) in the prevention of sexual violence
- Education for community organizations on general information about sexual violence and prevention
- Media activities and community-based wellness events to promote awareness of sexual violence and related services
- Training and consultation to professionals on the identification, response and treatment of sexual violence victims
- Participation in degree programs for the training and education of professionals
- Participation in community meetings, coalitions and task force groups
- Advocacy to shape laws and to improve services
- Data collection and generation of research, publications and literature about sexual violence

### **Capacity Building Services**

- Delivery of standardized, statewide sexual violence services
- Statewide Medical-Legal Project





# Human Trafficking Resources



1(888) 373-7888  
nhtrc@polarisproject.org.

The National Human Trafficking Resource Center (NHTRC) is a national anti-trafficking hotline and resource center serving victims and survivors of human trafficking and the anti-trafficking community in the United States. The toll-free hotline is available to answer calls from anywhere in the country, 24 hours a day, 7 days a week, every day of the year in more than 200 languages.

Our mission is to provide human trafficking victims and survivors with access to critical support and services to get help and stay safe, and to equip the anti-trafficking community with the tools to effectively combat all forms of human trafficking. We offer round-the-clock access to a safe space to report tips, seek services, and ask for help. We also provide innovative anti-trafficking trainings, technical assistance, and capacity building support.

## **What is human trafficking?**

Human trafficking is a form of modern-day slavery in which traffickers use force, fraud, or coercion to control victims for the purpose of engaging in commercial sex acts or labor services against his/her will.

**Sex trafficking** is the recruitment, harboring, transportation, provision, or obtaining of a person for the purposes of a commercial sex act, in which the commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such an act has not attained 18 years of age, (22 USC § 7102).

Sex trafficking has been found in a wide variety of venues within the sex industry, including residential brothels, escort services, fake massage businesses, strip clubs, and street prostitution.

**Labor trafficking** is the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery, (22 USC § 7102).

Labor trafficking has been found in diverse labor settings including, domestic work, small businesses, large farms, and factories.



## State of Hawaii Office of Community Services

830 Punchbowl Street, Rm. 420  
Honolulu, HI 96813  
Phone: 1(808) 586-8675  
Fax: 1(808) 586-8685  
mila.s.kaahanui@hawaii.gov

### **REFUGEES AND HUMAN TRAFFICKING VICTIMS**

#### Federally Funded Assistance to Refugees and Human Trafficking Victims

OCS operates three programs for refugees that are also open to international victims of human trafficking. They are (1) the Refugee Social Services Program, (2) the Refugee Cash and Medical Assistance Program, and (3) a grant from the U.S. Department of Justice, to provide support services to domestic and foreign victims of human labor and sex trafficking in the City and County of Honolulu, State of Hawaii.

All three of these programs provide medical and financial assistance, including employment and support services for refugees and human trafficking victims. OCS administers the first two of these programs under the supervision of the Federal Office of Refugee Resettlement (ORR) in the Administration for Children and Families, US Department of Health and Human Services. OCS administers the third program through the Office of Victims of Crime (OVC) in the U.S. Department of Justice.

#### The Refugee Social Services and Refugee Cash and Medical Assistance Programs:

OCS contracts annually with an organization to provide services under the Refugee Social Services Program. OCS operates the Cash and Medical Assistance (CMA) program under a memorandum of agreement with the Hawaii State Department of Human Services (DHS). DHS determines eligibility of individual refugees and trafficking victims for benefits and financial assistance.

Under the Federal Trafficking Victims Protection Act of 2000 (TVPA), the Federal Office of Refugee Resettlement (ORR) evaluates whether individual adults may be certified as victims of severe forms of trafficking. Individuals who are certified may be eligible for benefits and services under the Refugee Social Services Program and the Refugee Cash and Medical Assistance Program to the same extent as refugees. ORR reviews whether the individual has been subjected to a severe form of trafficking, which means:

Sex trafficking: in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or

Labor trafficking: The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.

Child victims of trafficking (under the age of 18) do not need to be certified in order to receive services and benefits. ORR will issue a letter stating that a child is a victim of a severe form of trafficking and is therefore eligible for benefits.

Any person who may be eligible for such benefits and services should immediately contact the OCS-contracted service provider or volunteer agencies that perform services under this program. Certain benefits are available to refugees only if they apply soon after their arrival in the United States.

Program for Human Labor and Sex-Trafficking Victims

The Department of Justice program for Human Labor and Sex-Trafficking Victims operates only in the City and County of Honolulu at present.

The purpose of the program is to provide timely and high-quality comprehensive services to victims of human trafficking as defined by the Trafficking Victims Protection Act (TVPA) of 2000 and to enhance interagency coordination in the provision of services to trafficking victims over a two-year period. The goal is to ensure provision of trauma-informed, culturally competent services to male and female victims of sex and labor trafficking identified or living in the City and County of Honolulu.

Legal Aid screens and assesses victims to ensure that they meet the definition of human trafficking as described by the TVPA. Legal Aid provides legal assistance to these victims, including but not limited to, explanation of client rights and responsibilities, litigation and witness assistance in criminal prosecutions if needed, and family and civil matters. Specifically, these services include, but are not limited to assistance with applying for T visas, immigration relief, adjustment of status, and general advocacy on matters resulting from the client's situation as a human trafficking victim.

Legal Aid is also responsible for developing and presenting training to providers of trafficking services or other interested parties such as law enforcement to increase awareness of legal barriers, orient trainees to the experiences of victims in the justice system, and offering perspective and best practices with regard to issues of sensitivity in service.

# 808HALT



808 Halt and Pacific Gateway Center  
83 North King Street, Honolulu, HI 96817  
(808) 851-7010  
terrina@pacificgatewaycenter.org

The 808 HALT coalition's mission is to raise public awareness about human trafficking in Hawaii, and offer help to victims. The 808HALT coalition provides information about human trafficking in Hawaii, and helps trafficking victims through the federal Rescue and Restore program.

808 Halt is the Rescue and Restore coalition in Hawaii, part of a public awareness campaign supported by the Anti-Trafficking in Persons Program. Rescue and Restore Coalitions are comprised of Non-government Organization (NGO) leaders, academics, students, law enforcement agents, and other key stakeholders who are committed to addressing the problem of human trafficking in their own communities.

808 Halt focuses on local outreach to identify victims of human trafficking and to match them with appropriate service providers to provide assistance for a cohesive and collaborative approach in the fight against modern day slavery.

## **Assistance for Victims of Human Trafficking**

### **Certifications and Eligibility Letters**

The Department of Health and Human Services (HHS) is the sole federal agency authorized to **certify** adult foreign victims of human trafficking. Similarly, it is the sole federal agency authorized to provide **eligibility letters** to minor foreign victims of human trafficking. **The Office of Refugee Resettlement (ORR) within HHS issues all certifications and eligibility letters.**

Certification grants adult foreign victims of human trafficking access to federal benefits and services to the same extent as refugees. Likewise, eligibility letters grant minor foreign victims of trafficking access to federal benefits and services to the same extent as refugees, including placement in the Unaccompanied Refugee Minors program. This program provides specialized, culturally appropriate foster care or other licensed care settings according to children's individual needs. Trafficking victims who are U.S. citizens or **Lawful Permanent Residents (LPR)** do not need certification or letters of eligibility to be eligible for similar benefits and services.

**National Human Trafficking Victim Assistance Program.** Case management assistance is available “anytime, anywhere” to assist trafficking victims to obtain certification/eligibility and to provide other short-term necessary services after certification, through networks of NGO sub-awardees throughout the country.

Working in concert with the HHS **Rescue and Restore** public awareness campaign, sub-awardees are reimbursed for each human trafficking victim served under their case management. This **per capita system** ensures efficient, high-quality services to victims of human trafficking. It also streamlines support services to help victims of human trafficking gain timely access to shelter, legal assistance, job training and health care, enabling them to establish lives free of violence and exploitation.





P.O. Box 401  
Haleiwa, HI 96712  
Telephone: (808) 445-3131  
Email: info@hoolanapua.org

**Mission:**

Ho'ōla Nā Pua is committed to providing a home designed to meet the unique needs of underage female sex trafficking victims through the utilization of individualized, comprehensive, and restorative therapies.

**Vision:**

Our vision is to provide girls who are rescued or have escaped from the abuse of sex trafficking with a home, a path to restoration and healing from their trauma, an increased sense of self-worth, and the confidence and ability to successfully reintegrate into their family and the community.

**Who We Are:**

Ho'ōla Nā Pua is a Hawaii-based, 501(c)(3) non-profit organization whose mission is to provide underage female victims of sex trafficking with a pu'uhonua (a safe place) where they can begin to heal from their physical, spiritual, and emotional abuse. Our goal is to provide a holistic approach to mental health, psychosocial and educational services, and emotional healing in the safety of a long-term licensed residential facility for minors rescued from sex trafficking.

Our volunteers work tirelessly, networking and collaborating with political figures, the justice system, social services, faith-based communities, state licensing institutions, foundations, health care professionals, and other community members in Hawaii who share our mission to improve the lives of these underage victims. We are an active member of the Hawaii Coalition Against Human Trafficking Task Force.

Currently, Ho'ōla Nā Pua is the only organization in Hawaii working to build a long-term licensed residential facility of this kind.

**Ho'ōla Nā Pua's fourfold approach to addressing sex trafficking in Hawaii includes:**

1. Refuge and Renewel – providing a long-term licensed residential facility for underage sexually exploited females
2. Education and Awareness – promoting community awareness about the issue
3. Decreasing Demand – supporting legislation that protects our keiki
4. Limiting Supply – conducting school awareness, prevention, and outreach programs



# LEGAL AID SOCIETY OF HAWAI'I



Legal Aid Society of Hawai'i  
924 Bethel Street  
Honolulu, HI 96813  
(808) 536-4302 (Oahu)  
1(800) 499-4302 (Neighbor Island)

The Hawai'i Immigrant Justice Center at Legal Aid provides free legal services to indigent immigrants, advocacy, and community outreach and education. We safeguard legal rights, unite families, protect abused, abandoned and neglected children, and give immigrants hope for a better life. Hawai'i Immigrant Justice Center at Legal Aid helps:

- Children and adult immigrant victims of human trafficking, domestic violence, sexual assault, and other victims of violent crimes escape their abusive situation and start a safe life through immigrant crime victim visas.
- Children and youth who have been abused, neglected or abandoned apply for permanent immigration status through special immigrant juvenile visas.
- Families by keeping them together or helping them reunite. We provide assistance with family visas and limited assistance in removal hearings.
- Legal permanent residents to become U.S. citizens through naturalization.
- Immigrants with limited English proficiency by informing them and advocating for them to ensure their rights to equal access to government and government-funded services.

We also provide community outreach and education. Our work includes bringing awareness to limited English proficient immigrant communities about issues such as domestic violence and sexual assault. Projects to specific immigrant communities help ensure outreach and education is completed in culturally and linguistically appropriate ways.



P.O. Box 3535  
Honolulu, HI 96811  
(808) 343-5451

The Pacific Survivor Center is a Hawaii based non-profit organization whose mission is to heal and empower survivors of abuse and exploitation. Through comprehensive healthcare and social services, we provide survivors the support they need to reclaim their freedom and dignity, achieve self-sufficiency, and rebuild their lives.

Survivors of human trafficking, torture, and immigrant domestic violence have complicated medical, psychological and social needs. A long and often traumatic migration or transit process is compounded by exploitation, abuse, and interpersonal violence upon arrival, leading to both acute and chronic medical and psychological issues. Mistrust of authorities, lack of support systems, and language barriers complicate survivor's health care access and appropriate treatment.

Survivors of human trafficking often suffer for months or even years before they are recognized or receive any assistance. Frequent threats, both personal and against family members back home, often leave victims terrified to escape or seek help. The Pacific Survivor Center offers a holistic approach to care, with early and intensive medical and psychological intervention, collaborating with community partners to help meet the myriad needs of this vulnerable population. PSC provides training for community organizations in how to recognize and appropriately assist these patients. We also provide consultations if trafficking, or a history of torture, is suspected.

### **Healthcare Services provided to Survivors**

#### **Clinical Care**

All PSC patients are evaluated by a primary care physician for a comprehensive assessment of health care needs. Laboratory testing, imaging and medications are provided free or at reduced cost through community partners. Specialty referrals, such as dentists, ophthalmologists, cardiologists, and orthopedic surgeons are available through our referral network within the community.

#### **Mental Health**

Patients who have been victims of human trafficking, torture, or immigrant domestic violence are at high risk of developing emotional, cognitive, and psychosocial sequelae of these severely traumatic experiences. PSC's goal in providing mental health care is to address these needs and empower patients to regain their sense of identity, security and hope.

Mental health services for patients include both individual psychiatric and psychological care, as well as group and art therapy. Treatment is culturally appropriate and tailored to the needs and backgrounds of patients. In addition, as part of their recovery process, patients are encouraged to become support systems for new survivors; sharing their experiences with other patients and helping them adjust to their new lives.



### **Forensic Medical and Psychiatric Examinations – Documenting the Trauma of Human Rights Abuses**

Survivors of torture, human trafficking and domestic violence often feel that they have little to substantiate their suffering other than their own words. However, trained healthcare professionals can document the physical and psychological effects of the sustained abuse and help others to understand the effects of the trauma on the survivor's behavior, memory, understanding and demeanor.

PSC's healthcare providers have expertise in recognizing and documenting the trauma related to human rights abuses, in a manner that is suitable for use in the court of law. The gathered evidence can be submitted to courts on behalf of survivors and used by legal officials to determine such things as asylum and relief from deportation.

Forensic exams should be offered to survivors upon first contact with a healthcare professional because timing is essential for gathering medical evidence. If you are referring a client, or are a survivor, please contact us as soon as possible for either a medical or psychiatric forensic examination.

### **Social Services provided to Survivors**

PSC is committed to the self-sufficiency of all survivors of human trafficking, torture, and immigrant domestic violence.

Our primary goal is to:

Maintain a **client-centered approach**; clients inform us of *their* priorities and goals, which we assist them with achieving. For example, for clients interested in learning English, PSC offers formal one-on-one ESL tutoring, as well as informal opportunities to practice their skills. PSC also offers assistance with school placement as well as vocational rehabilitation and training.

Additionally, in collaboration with local service providers, PSC assists survivors to access:

- Food;
  - Clothing;
  - Shelter;
  - Legal services;
  - Interpretation services;
- Transportation and other public benefits as needed.



4348 Wai‘alae Avenue #307  
Honolulu, Hawai‘i, 96816  
Telephone: (832) 910-7277  
Email: Info@passhawaii.org

### **What We Do**

The Pacific Alliance to Stop Slavery (PASS) is a Hawai‘i-based not-for-profit 501(c)3 whose mission is to stop human trafficking in Hawai‘i and the Pacific. PASS provides services and advocacy to survivors of human trafficking, education and training to service providers on the identification of human trafficking victims, and awareness and prevention education for the community.

PASS works holistically to combat human trafficking, building alliances with public interest legal services, non-governmental organizations (NGOs), churches, non-profit community organizations, domestic violence shelters, educational institutions, and law enforcement.

### **Our Stance on Sex Trafficking**

PASS maintains a firmly abolitionist alliance committed to ending human trafficking and focuses primarily on helping the survivors of sex trafficking while advocating for the strict prosecution of pimps and johns.



1117 Kaili Street  
Honolulu, Hawaii 96819  
Telephone: (808) 847-1535

The Susannah Wesley Community Center (SWCC) is a non-profit agency nestled in the heart of the Kalihi-Palama community. We are a comprehensive social services organization dedicated to helping and empowering youths, adults and families (many of whom are newcomers to Hawaii) who have great social and economic challenges, move towards self-sufficiency and independence.

For over 115 years, the Susannah Wesley Community Center has been effectively addressing the unique challenges facing new immigrants who call Kalihi-Palama home. Our mission has been and will continue to be to help people who have the greatest of needs to survive, thrive and become contributing members of our community – even if they speak another language and face daunting cultural differences.

Susannah Wesley Community Center continues to maintain its high quality social services and programs to meet the youth, families and adults of Kalihi-Palama who struggle with great needs. We continue to be good neighbors to all who may be lost, hungry or hurting, by providing a sense of belonging in a community based on aloha and respect.

### **Supporting survivors and victims of labor & sex trafficking**

Human Trafficking is defined as persons subjected to involuntary servitude, peonage, debt bondage or slavery through the use of force, fraud or coercion who are deprived of the most basic human liberties and freedoms. The Trafficking Victims Protection Act of 2000 was passed by Congress to combat this heinous and inhumane crime. The Susannah Wesley Community Center currently provides case management and support services to minors who have been coerced into sex trafficking. SWCC collaborates with other Hawaii Coalition Against Human Trafficking agencies to provide social services to victims as they transition.

